

Course Outcome for B.Voc in Tourism & Travel Management under CBCS

CORE COURSE

SEMESTER I

TTM-VC-1016:TRAVEL CONSULTANT -I

COURSE OUTCOME: After completion of this paper, the students will be able to know about unit operation like traveling ,tourist guide,visa, passport,transportation etc. They will able to know about basic process used in the in travel agency , airlines ticketing,cruise ticketing ,Rail ticketing ,Bus ticketing ,visa, passport making process online. After the completion of this paper, the students will be able to know about making itinary,customer travel requirements and tour arrangement process and different international ,national and regional tourism organization(IATA),(PATA) etc

TTM-VC-1026: Travel Consultant -II

COURSE OUTCOME: After the completion of this paper, the students will be able to know about Marketing process,Customer feedback value, dress professionally etc.Through this paper students learn how maintain body language and personal grooming etc.

TTM-VC-1036: On job training (Practical)

COURSE OUTCOME: After the completion of Practical, students will know about the basic Process of all online Ticketing of all transportation and making process of visa ,Passport etc. Students Gathering knowledge about different countries currency.

SEMESTER II:

TTM-VC-2016: Meeting,Conference and Event Planner -I :

COURSE OUTCOME : After the completion of this paper, the students will able to learn Meeting, Conference,and event planning process and Skill required for an event Planner and communicating process with client in any event

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TTM-VC-2026: Meeting,Conference and Event Planner -II :

COURSE OUTCOME: After the completion of this paper, the students will able to learn about Indian event industry & recent trends ,Meaning of IPR,Communcation with customer,colleague and treat women equally and discrimination

TTM-VC-2036:ON JOB TRAINING

COURSE OUTCOME: After the completion of Job training students able to learn how maintain any event,Meeting and conference practically and how it monitoring .

SEMESTER-III

TTM-VC-3016:Tour Manager –I(i)

COURSE OUTCOME: After the completion of this paper, students will able to know about the Design a tour packages,understanding tourism resources of India and North East ,Affiliation to different travel organisation IATA,IATO,PATA etc.

TTM-VC-3026: Tour Manager –I(ii)

COURSE OUTCOME: After the completion of this paper students will able to know about the service quality requirement ,CRM,Targeting,Achieving etc.

TTM-VC-3036: ON JOB TRAINING (Practical)

COURSE OUTCOME: After the completion of practical, students will get a basic idea about the Tour guide and tour manager.

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SEMESTER IV

TTM-VC : 4016-TOUR MANAGER II(i)

COURSE OUTCOME: After the completion of this paper, students will able to know the Managing BUISNESS,Market research interacting with supariors and colleague etc.

TTM-VC-4026: TOUR MANAGER II(ii)

COURSE OUTCOME: After the completion of this paper, students will get the basic idea about using PPE,cleanliness,personal hygine etc.

PRACTICAL

TTM-VC-4036: ON JOB TRAINING

COURSE OUTCOME: After the completion of this practical, students will able know personl hygine ,cleanliness process etc.

SEMESTER V

TTM-VC-5016: DUTY MANAGER –I(i)

COURSE OUTCOME: After the completion of this paper, students will be able to get the basic idea about front office operation,Hotel association,FHRAI etc.

TTM-VC-5026: DUTY MANAGER –I(ii)

COURSE OUTCOME: After the completion of this paper, students will be able to get the basic knowledge of communicating with customer and behaving women in workplace .

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TTM-VC-5036: ON JOB TRAINING

the complete of the practical, students will able to learn the process of communicating with customer .

SEMESTER VI

TTM-VC-6016: DUTY MANAGER –II(i)

COUSE OUTCOME: After the completion of this paper, students will able to basic idea about Hotel reservation System,Hotel software etc.

TTM-VC-6026: DUTY MANAGER –II(ii)

COUSE OUTCOME: After the complete of this paper students will able to learn recruitment ,service quality requirement,work hazard,safety and security in hotels .

TTM-VC-6036:ON JOB TRAINING (PRACTICAL)

COURSE OUTCOME: After the completion of this practical paper, students will able to learn customer satisfaction through customer –centric service .

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